



Adelaide Data Centre

We operate in data centres across Adelaide.



**Adelaide's specialist provider of enterprise grade
network, VoIP, private cloud and hosting services**

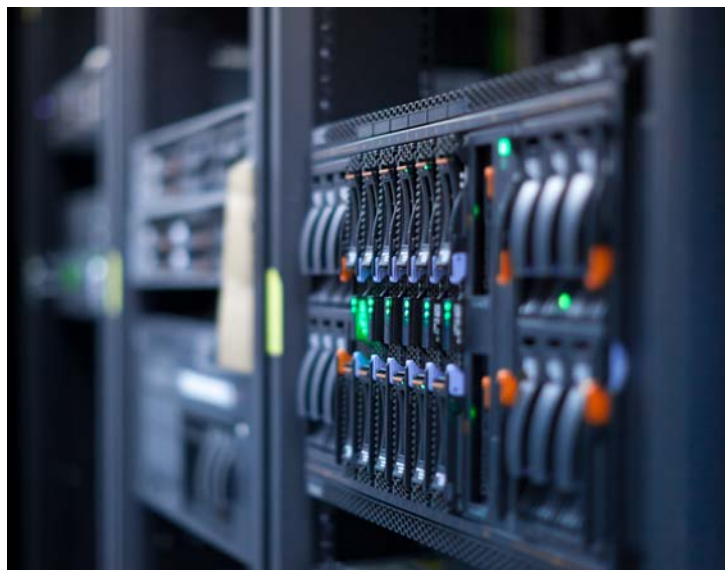


Adelaide Data Centre

We provide data centre co-location and hosting services within purpose-built data centres in Adelaide including the only Australian data centre certified to TIA-942 Rated-3 (formerly Tier 3). We offer a choice of data centre locations across Adelaide – Central CBD, North, South and West of the city. Each site is fully connected by diverse dark fibre and our own managed MPLS network.

Our data centres host our own Private Cloud, Core Network and VoIP infrastructure as well as customers in the Small to Medium Business sector through to Corporate and Education clients. Each data centre has been carefully selected to meet our stringent requirements for uptime, security, reliability, capacity and redundancy.

All facilities provide full N+1 redundancy on all critical components including power, network, cooling and security to provide highly available infrastructure and service hosting suitable for any industry or requirement.



Data Centre Basics

- ✓ All facilities are purpose built Data Centres to high standards
- ✓ Full, half and quarter rack or single RU options available
- ✓ Custom configurations including white space and secure cages
- ✓ Third party accredited to ISO9001 for Quality Certified and ISO27001 for Security Certified

Power Specifications

- ✓ Minimum N+1 Redundant Power Mains Feeds
- ✓ Dual feed power supplies to all racks from separate N+1 UPS systems
- ✓ Minimum N+1 Backup Diesel Generators with onsite fuel storage
- ✓ Monthly generator maintenance and servicing agreement in place with vendor

Environment Specifications

- ✓ Minimum N+1 air conditioning including chiller and A/C units
- ✓ Temperatures maintained at 21.5°C (+/- 2°C)
- ✓ Humidity maintained at 50% (+/- 10%)
- ✓ Fully monitored environment

Fire Detection

- ✓ VESDA (Very Early Smoke Detection Apparatus)
- ✓ FM200 Gas Fire Suppression

Data Centre Security

- ✓ Access Control via RFID cards and biometrics
- ✓ Secure locked racks
- ✓ Security camera monitoring of all building areas and the data floor
- ✓ 24x7 Security Monitoring
- ✓ Onsite security personnel

Network Connectivity

- ✓ Carrier Neutral Facility
- ✓ Diverse Fibre Entry Points
- ✓ On-net with all major telecommunications carriers
- ✓ Fully connected by diverse dark fibres and our MPLS network

Service Level

- ✓ Service Level Agreements Available: 99.9% – 99.99%



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